

## HOW TO REACH PMO CONTACT ?

<https://ec.europa.eu/pmo/contact/en>

The screenshot shows the PMO-CONTACT website. At the top, there is the European Commission logo and the text 'PMO-CONTACT'. Below this, there are two buttons: 'EU Login' and 'Create An EU Login Account'. A yellow banner reads 'Welcome to PMO Contact !' and provides instructions on how to use the portal. Below the banner, there are two main options: 'I have an EU Login account' and 'I do not have an EU Login account'. Each option has a brief description and a corresponding button to connect to the PMO Contact.

If you have an ECAS account (Login & password without SMS), there are many advantages of using it:

- The communication with the PMO is secure, which is preferable for sensitive medical data
- Frequent Asked Questions can be read and give an answer to your queries.
- the fields will already be filled in with your own datas (name, first name, pensioner's number, email address)
- All your questions submitted and their answers will be registered as "tickets" to be found during one year under "Question History" in the top of the screen.

⇒ Click on the Domain you want

This screenshot shows the 'Do you have a question?' section. It includes a yellow banner with instructions on how to choose a domain and a link to the 'Select a domain' section. Below the banner, there are six buttons representing different domains: 'Sickness Insur/ Accidents/ Occup disease', 'Family Allowances', 'School Allowances', 'Removals', 'Travel Allowances', and 'Retirement / Pension'. To the right of these buttons is an 'Information' section with text about child breaks from studies and coverage for spouses/partners.

⇒ and then on the sub-category you wish



⇒ If none of the questions relates to your enquiry, click on « Ask PMO a question »



⇒ fill in the zones, and possibly attach a document. Then validate by using “Submit”

Subject Sickness Insur/ Accidents/ Occup disease >  
Reimbursement / Account sheets

Member's beneficiary's name \*

Personal or pension number \*

E-mail Address \*

Number of your reimbursement claim

To which Settlements office do you belong? \*  
- Select -

Your question (max 2500 characters) \*

File  Parcourir...  
Please upload a document or image.

[+] Add more files